

# Falcon Motorcycle Tours Booking Form

Tour Name:

Dates:

Mr/Mrs/Miss

First Name

Surname

DOB

First Rider

Pillion or 2<sup>nd</sup> Rider

Bike Make

Model

CC

Bike Make

Model

CC

Contact Address

Post Code

Tel. Home

Tel. Mobile

Email

Accommodation

Ferry

Single

Hull-Rotterdam

Twin

Harwich-Rotterdam

Single willing to share

Make own arrangements

## Tour Costs

First Rider

Pillion or 2<sup>nd</sup> Rider

Total

I enclose deposit (or full tour cost) of: £

*Deposit required: £100 per person*

## Booking Terms

The relevant deposit is to be included with booking form. The balance of tour account will be due 1 calendar month prior totour departure date (UK tours) and 2 calendar months prior to departure for European tours. Please read the full list of terms and condition overleaf. Falcon Motorcycle Tours Guarantees that in order to protect your money and in compliance with EEC regulation (90/314/EEC) all payments received will remain in trust until your tour is complete. I (we) have read and understood the conditions as laid down in the booking terms. I confirm that I am a competent rider and that my motorcycle is road legal, mechanically sound and of a type suitable for touring. I will in no way hold "Falcon Motorcycle Tours" responsible for any accidents or mechanical breakdowns whilst on tour.

Signed

Signed

Date

Please make cheques payable in Sterling to I.Nowak and return together with booking form to: Falcon Motorcycle Tours, 21 Roundhay Drive, Eaglescliffe, TS16 9HW or by Bank Transfer using Sort Code: 404759, Account No: 88185050 with your name as reference.

## Terms and Conditions

### **Deposit**

A deposit of £100 per person should be submitted with your completed booking form. On receipt, a booking confirmation will be issued; confirming your place on the tour, and showing the date your balance becomes due. Tours booked within 30 days of departure for UK tours (60 days for European tours) will require payment in full at the time of booking.

### **Balance of Payment**

Whenever possible communication will be carried out by email, we do not send a final invoice, so please note that we request the balance of payment for your tour one calendar month prior to departure for UK tours and 2 calendar months prior to departure for European tours. Late payment may result in the loss of your deposit and cancellation of your tour.

### **Surcharges**

Circumstances beyond our control may dictate an increase in the cost of your tour. Any increase less than 2% of the published price will be absorbed within the original price any increase over 2% we may need to add to the final invoice.

### **If You Cancel**

All cancellations must be in writing and the following terms apply:

- Loss of full deposit unless cancellation is on medical grounds, in which case we will require proof in the form of a note from your doctor.
- You may transfer your deposit to another tour we offer. In the event of you cancelling that tour, you will lose your deposit.
- You may transfer your booking to another person. However, you will be liable for any administration costs and will be responsible for your nominee paying their monies in full.
- Between 30 and 15 days before departure (UK); 60 and 30 days (European) if balance paid: 25% credit towards another tour (valid for 12 months).
- Less than 15 days before departure (UK), and 30 days (European): no refund. To cover this eventuality, we strongly recommend you take out Holiday Cancellation Insurance.

### **If We Cancel**

We reserve the right to cancel any tour however, this would only become necessary in exceptional circumstances. In such an event, we would hope to offer you an alternative. If this were not possible or acceptable, we would issue a full refund. Falcon Motorcycle Tours will not be held responsible or offer a refund/compensation in any of the following situations: war, riots, civil unrest, terrorism, natural disaster or any unforeseen cancellations due to industrial disputes and/or weather.

### **Tour Changes**

Arrangements for your tour are made months in advance. It is therefore inevitable that changes can occur. In most cases, these changes will be minor and will not affect your holiday. However, in the event of a major change, we will advise you immediately and you may then (a) continue the tour with the new itinerary, (b) accept an alternative of the same or similar value, or (c) cancel your holiday with a full refund.

### **Financial Protection**

In accordance with the Package Travel, Package Holiday and Package Tour Regulations 1992 and EC Directive 90/314EC all monies will be kept in trust until such times as your tour is complete.

### **Our Responsibilities**

We accept responsibility for supplying as near as physically possible a tour package as described in our Tour Brochure. We are unable to control any deficiencies in services due to local conditions, maintenance, industrial dispute or weather.

### **Your Responsibilities**

- a) To advise Falcon Motorcycle Tours of any illness, infirmity, allergies or dietary needs that may affect your touring holiday. For European tours, you will also be required to fill in a full Personal Details Form.
- b) Be a competent rider with a machine that is road legal, mechanically sound and of a type suitable for touring.
- c) Hold a valid Certificate of Insurance covering machine, rider and pillion.
- d) Have the ability to get yourself and/or bike home in the event of a breakdown, accident or emergency.

### **For overseas tours you must have the following documents:**

- e) Valid UK passport (ensure visa not required if nonUK)
- f) European Health Insurance Card (EHIC) (can be obtained online at [www.dh.gov.uk/travellers](http://www.dh.gov.uk/travellers), by phoning 0845 6062030, or by post from any main Post Office)
- g) European insurance cover for your bike must include repatriation in the event of an accident or serious breakdown.
- h) Personal Travel Insurance for yourself and pillion (if appropriate). This must include medical cover including any possible repatriation in the event of serious illness or accident.

NB: Breakdown and Personal Insurance (g) & h)) are compulsory on our European tours and we will require evidence of policies before departure.

### **Complaints Procedure**

In the event of a complaint, in the first instance, you should approach the tour representative. If you still consider that your complaint has not been properly addressed, you should put your comments in writing and send them to:

Falcon Motorcycle Tours  
21 Roundhay Drive  
Eaglescliffe  
TS169HW